



Comhairle Nan Eilean Siar
Social & Community Services Department

Learning & Development

Annual Report 2013/14

Providing Opportunities For Community Learning And Supporting People Into Employment

Achievement Through Learning For Adults

Community Based Adult Learning (CBAL)

- 76 classes and workshops ran in 2013/2014 with 599 learners. 82% of learners achieved one or more learning outcomes
- A programme of Gaelic family learning provision was delivered with 68 learners attending. 82% of learners achieved one or more of the intended learning outcomes.

Adult Literacy and Numeracy (ALAN)

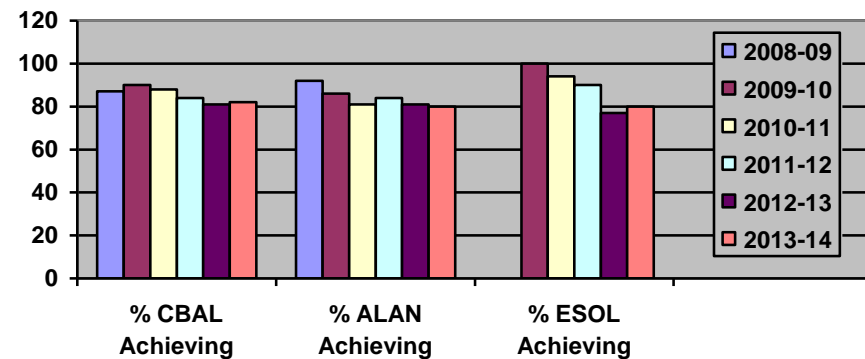
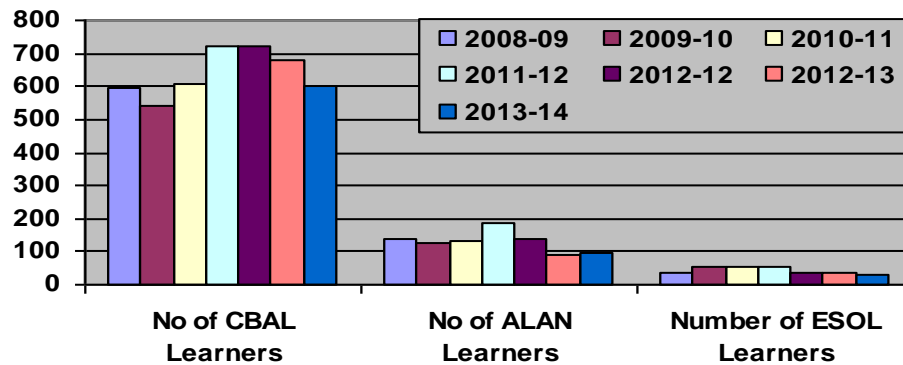
- 95 learners attended ALAN provision through the Learning Shop. 80% of adult literacies learners achieved one or more of their intended learning outcomes.
- Of learners who attended the Learning Shop for core provision, 25 learners received SQA accreditation, 28 learners achieved

employability outcomes, 27 progressed to volunteering and 29 progressed to further learning.

English for Speakers of Other Languages (ESOL)

- 30 learners attended ESOL learning at the Learning Shop. 80% of ESOL learners achieved at least one or more of their intended learning outcomes. Four learners received SQA accreditation; 16 learners achieved employability outcomes; six learners progressed to volunteering; and, 16 learners progressed to further learning.
- The Learning Shop delivered a Citizenship: Preparation for Life in the UK test course. All those who have sat the test subsequent to attending the 12 week class have passed.

Performance Indicators



"Has given me confidence in being able to deal with any possible emergency involving my child."

"I understand the importance of food hygiene within my work setting."

"Sat and passed the Life in the UK test."

"Able to converse with my Spanish son-in-law."

"More confident applying for jobs in the food industry."

"Gave me the understanding and confidence to do homework with my child myself."

"Has really helped me with my job."

"I am able to work out what money is to be used for bills and how much my food shopping will cost me."

"I am now working in a local shop and have completed volunteer tutor training."

"Has given me confidence that when my son goes to school and asks me a question, I'll be able to answer."

"Progressed to the Grow2Work course at Lews Castle College."

"Am amazed to discover all the information on my ancestors - that is there for the finding on the internet - (with some help) - have learned new search techniques and feel confident researching now"

"I enjoy coming along to the group as it gets me out of the house and I have learnt how to crochet"



Achievement Through Learning For Young People

"Generic Youth Work

- Five young people trained as Youth Legacy Ambassadors.
- Seven Young people completed a HiFires course in Lewis, Nine completed a HiFires course in Harris and ten have completed a HiFires course in Uist.
- A programme of diversionary activities was completed in Barra with 40 young people taking part and 53 young people also took part in a summer holiday programme.
- The Uist Holiday Club ran during the Easter and Summer holidays and a Gaelic Residential was delivered in Locheil for nine young people from Oigridh Uibhist
- At the Duke of Edinburgh's Awards Ceremony in November 17 full bronze awards, 16 full silver awards; three full gold awards were presented along with 25 bronze section certificates, 16 silver section certificates and 14 gold section certificates.

Pointers Youth Café & Outreach

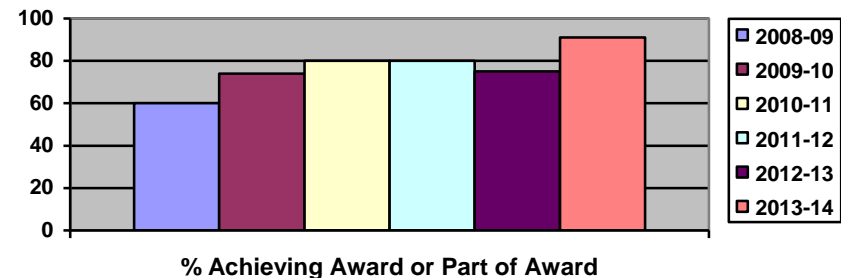
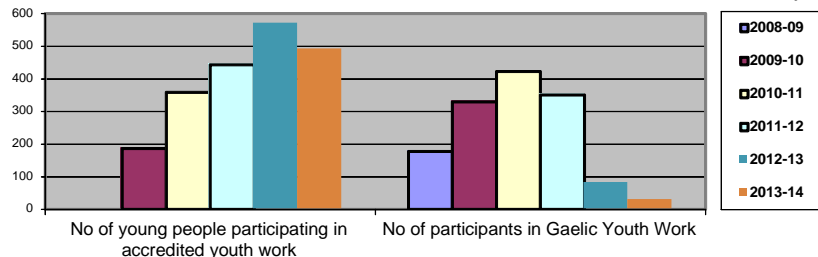
- A core group of 11 attended the Young Mums group,
- A core group of six attended the Young Carers group.
- A core group of eight attended the Pointers Girls group and they are completing their Bronze Youth Achievement Award.

- A core group of seven attended the Pointers Boys Group and they are working on the Dynamic Youth Award.
- There was a core group of seven young people on the Pointers Youth Committee and during the year there have been 1589 attendances at Pointers Café Drop In provision.

Youth Work in Schools

- The Employability class in the Nicolson Institute continued to be supported with 10 pupils participating during the year. There were also 15 pupils taking part in the SQA Rural Skills course in the Nicolson Institute working towards John Muir Award and D of E Award.
- Alcohol & Education workshops in the Nicolson Institute were delivered to 177 S3 pupils
- A new Duke of Edinburgh's Award Group has commenced in Sgoil Lionacleit
- Lifestyle' workshops for S5 - S6 pupils in Castlebay School in consultation with Guidance Teachers have been completed.
- Weekly sessions delivered in Sir E Scott School to assist the development of community and school links.
- Pupils in Barvas and Sir E Scott Schools were participating in the locally developed Edge Award with four Sections completed by P1-P3 pupils and two sections by P4-P7 pupils.

Performance Indicators



"I liked learning about how to handle sheep and how the guy makes money from Harris tweed and livestock, I am remembering what I learnt because it is more practical."

"I have a much better knowledge of how alcohol is measured and also the effects alcohol has on the body as well as the risks and consequences of drinking alcohol."

"I gained more confidence as I got over my fear of heights and I also learnt to work with others and to also trust them."

"I learned to save a life",

"Girls Group gets me out and about and doing something active"

"I've never worked with animals before so this is something I would never have got to learn about if it wasn't for the Rural Skills course."

"Young Mums has enabled me to socialise more and widened my social circle, for me and my son. This has helped his emotional and social development."

"Young Carers Group has given me the opportunity to improve my cooking abilities."

"I feel as though I would make responsible decisions towards peer pressure and could help a vulnerable person."

"I am more confident in speaking Gaelic."



Achievement Through Building Community Capacity

Youth Democracy

- The Lewis and Harris Youth Engagement Conference was attended by 65 young people and the Uist and Barra Conference was attended by 45 young people.
- Over 350 young people from throughout the Western Isles engaged in a Youth Consultation with the findings used to plan the Youth Conferences and development of Youth Council priorities
- Barra Youth Council focussed on an All Weather pitch, a Mobile phone survey and fundraising events.
- Priorities for Youth Councils include - Referendum on Independence; and Improving Wifi, Internet and 3G.
- Uist Youth Voice and Barra Youth Council visited the Scottish Parliament and sat in on First Ministers Question Time. They also met MSPs to discuss the Referendum on Independence and inter island flights and ferries
- The Western Isles Scottish Youth Parliament Member continues to be supported.

National Entitlement Cards

- 2,842 Young Scot NEC cardholders in the Western Isles, representing 71% of 11-26 year olds.

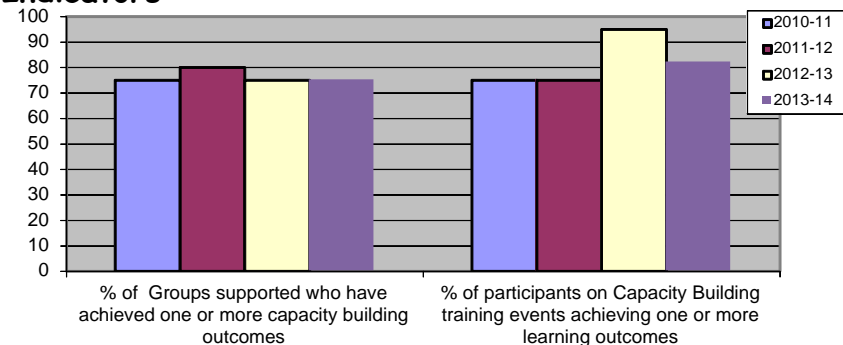
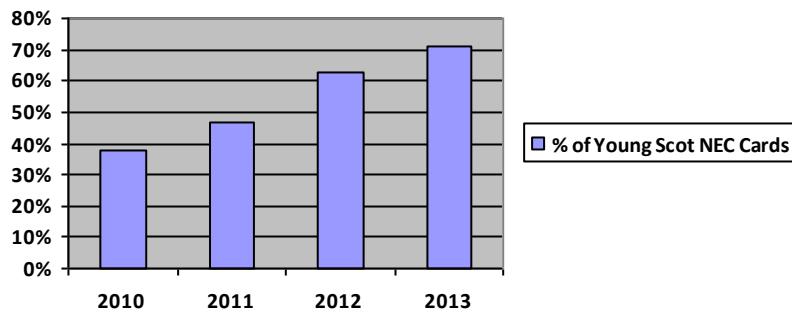
Community Groups and Events Supported

- Supported WIDEA Committee to administer a LEADER project.
- Supported; Lewis Car Club, Taigh Dhonnchaidh, Barvas Youth Café, Barra Youth Café, Dyslexia Scotland Hebrides, North Harris Trust, HVCO, and Volunteer Centre Western Isles.

Other Capacity Building

- Introduction to DofE training delivered to six Leaders in Uist and First Aid Remote Expedition training delivered to eight Leaders in Lewis. Youth Leader Training delivered to 10 people.
- CLD Learning Community groups undertaking Community Needs Analysis.
- Barra DofE group established.
- Adult Protection training to Adult Education Workers and Volunteers and CLD peer learning sessions were delivered regarding CLD Regulation, Prevention and Early Intervention and CLD roles within Partnerships.

Performance Indicators



"People have taken on board what I have said and have listened to me."

"People in power want to hear our opinions."

"Because I have seen the Scottish Parliament in Action, it has helped me to understand things a lot better."

"One of the days we spent at a Young Persons Conference discussing how to maximise opportunities for young people to be heard. It proved to be an inspirational and thought provoking afternoon about trying to make a difference."

"I realise that our decisions can make a large impact."

"It has given me a clearer understanding of how the curriculum for Excellence can be used effectively when working with young people."

"Lots of information that I can't wait to put into practice and also how I teach and help cadets how to map read, plan routes and build them for their own expeditions."



Training Programme Delivery

Scottish Qualifications Authority (SQA) Approved Centre

- The Accredited Training & Skills Team gained accreditation in SVQ Certification in Work Readiness and Introduction in Work Place Skills
- All candidates participating in Level 1 Manufacturing Textiles Training achieved the target qualification
- 40 staff have been supported to undertake SVQs (four at Level 2, 32 at Level 3 and four at Level 4). 13 staff have completed their target SVQ (one at Level 2, 11 at Level 3 and one at Level 4).
- Residential Care staff registration is up to date and PVG registration process is underway for Home Care staff in preparation for registration.
- A wide range of vocational training opportunities are on offer including:
 - Business Administration
 - Hairdressing
 - Hospitality
 - Health & Social Care
 - Motor Vehicle
 - Youth Work
 - Childcare
 - Retail

Modern Apprenticeships

- Thirty new Modern Apprentices have started this year and twenty one completers achieved their target qualification.

Employability Fund

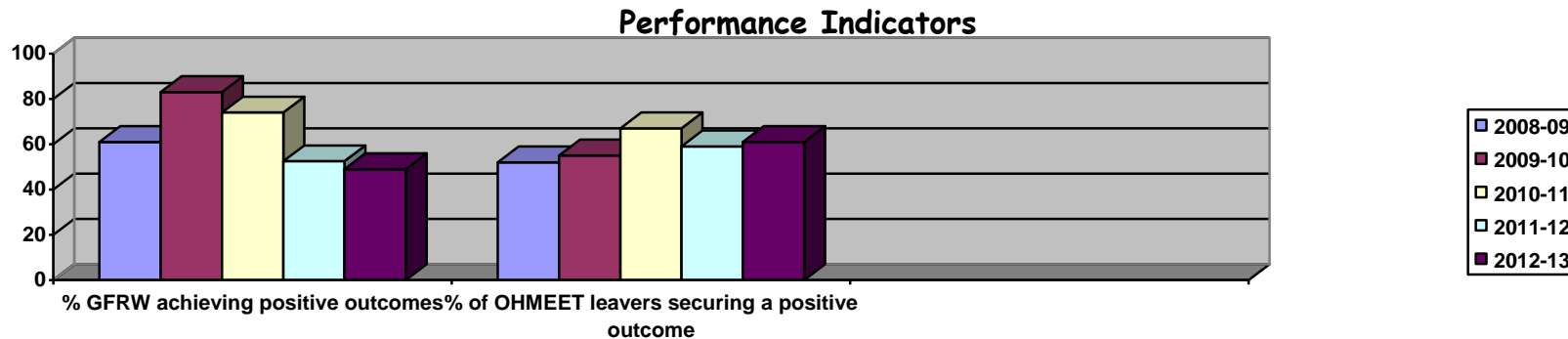
- Sixty five participants have been recruited onto the new Employability Fund programme this year. Of the fifty leavers to date thirty eight have achieved a positive outcome

Hebridean Independent Living and Learning Service (HILLS)

- The revised HILLS Service was successfully introduced in January 2014. Full time trainees have moved onto the joint College project and the Failte Café project is supported by the Learning Shop.

Outer Hebrides - Managing Employment, Enterprise and Training (OHMEET)

- Funding for OHMEET has been confirmed on an ongoing basis and six leavers achieved positive outcomes.



“Undertaking my qualification, with the help and support of my assessor, provided me with the experience and knowledge to help and support the service users when needed.”

“I would recommend the Modern Apprenticeship Programme to anyone as you get real experience in the workplace and not just to be in a College environment. Great to learn while on the job.”

“The Employability Fund, gave me the experience and confidence needed to go onto the Modern Apprenticeship Programme.”

“I feel that my time on the OHMEET Programme has benefitted me immensely on a personal level. Long term unemployment had affected my confidence and interpersonal and communication skills and through being offered a place on OHMEET I have had the support and encouragement required to make me feel an important and integral part of a hardworking team.”



Learning and Development

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Castlebay Hall
Castlebay
Isle of Barra
HS9 5XD
Phone: 01871 810259

Lionacleit Education Centre
Lionacleit
Isle of Benbecula
HS7 5PJ
Phone: 01870 604880