

| Year  | Value  | Minimum | Maximum | Median | Scotland Value | Ranking | Ranked Position |
|---|--------|---------|---------|--------|----------------|---------|-----------------|
| <b>% of People over 65 with Intensive Needs Receiving Care at Home</b>  |        |         |         |        |                |         |                 |
| 2010-11   | 67.4   | 48.9    | 69.3    | 60.90  | 58.9           | 6       |                 |
| 2011-12   | 68.4   | 49.2    | 72.5    | 60.85  | 59.2           | 4       |                 |
| 2012-13   | 70.0   | 49.1    | 71.3    | 63.15  | 59.8           | 3       |                 |
| 2013-14   | 69.2   | 49.1    | 71.4    | 62.65  | 59.8           | 4       |                 |
| 2014-15   | 69.6   | 48.6    | 71.6    | 62.20  | 60.0           | 3       |                 |
| 2015-16   | 68.8   | 48.4    | 73.3    | 63.50  | 60.7           | 5       |                 |
| 2016-17   | 68.1   | 42.2    | 75.7    | 61.45  | 60.1           | 5       |                 |
| 2017-18   | 65.9   | 42.6    | 73.7    | 64.90  | 61.7           | 13      |                 |
| 2018-19   | 57.2   | 50.4    | 73.6    | 61.75  | 61.0           | 24      |                 |
| 2019-20   | 62.0   | 53.3    | 77.3    | 62.60  | 61.6           | 19      |                 |
| <b>Number of Days People Spend in Hospital when They are Ready to be Discharged, per 1,000 Population (75+)</b>   |        |         |         |        |                |         |                 |
| 2013-14   | 1606.8 | 291.7   | 1687.2  | 766.85 | 921.8          | 31      |                 |
| 2014-15   | 2569.1 | 309.6   | 2569.1  | 801.30 | 1043.7         | 32      |                 |
| 2015-16   | 2539.6 | 209.0   | 2539.6  | 671.85 | 914.7          | 32      |                 |
| 2016-17   | 2194.3 | 107.2   | 2194.3  | 715.20 | 839.8          | 32      |                 |
| 2017-18   | 1553.1 | 117.4   | 1553.1  | 618.55 | 761.7          | 32      |                 |
| 2018-19   | 1809.8 | 86.7    | 1809.8  | 620.75 | 792.7          | 32      |                 |
| 2019-20   | 1510.4 | 155.8   | 1699.4  | 563.45 | 773.8          | 31      |                 |
| <b>Older Persons (Over 65's) Home Care Costs per Hour</b>   |        |         |         |        |                |         |                 |
| 2010-11   | 25.2   | 8.5     | 30.6    | 21.15  | 20.1           | 28      |                 |
| 2011-12   | 25.0   | 9.9     | 30.9    | 19.75  | 19.8           | 24      |                 |
| 2012-13   | 23.3   | 9.7     | 43.1    | 20.60  | 20.5           | 22      |                 |
| 2013-14   | 24.3   | 11.5    | 36.7    | 20.35  | 20.3           | 29      |                 |
| 2014-15   | 26.6   | 12.8    | 31.2    | 21.30  | 20.2           | 29      |                 |
| 2015-16   | 31.8   | 10.1    | 40.1    | 20.85  | 21.2           | 28      |                 |
| 2016-17   | 42.2   | 13.0    | 42.2    | 23.15  | 22.6           | 32      |                 |
| 2017-18   | 41.2   | 13.3    | 46.8    | 24.60  | 23.8           | 31      |                 |
| 2018-19   | 51.0   | 10.7    | 51.0    | 24.75  | 24.7           | 32      |                 |
| 2019-20   | 60.9   | 12.6    | 60.9    | 26.10  | 26.1           | 32      |                 |
| <b>Older Persons (over 65's) Residential Care Costs per Week per Resident</b>   |        |         |         |        |                |         |                 |
| 2010-11   | 604.0  | 203.2   | 1592.0  | 383.30 | 388.2          | 30      |                 |
| 2011-12   | 665.4  | 170.6   | 1522.5  | 397.15 | 398.3          | 29      |                 |
| 2012-13   | 656.5  | 182.4   | 1484.4  | 375.35 | 369.8          | 30      |                 |
| 2013-14   | 625.4  | 194.1   | 1056.6  | 376.30 | 362.2          | 30      |                 |
| 2014-15   | 612.6  | 223.6   | 908.5   | 383.25 | 371.1          | 30      |                 |
| 2015-16   | 612.4  | 171.2   | 959.1   | 380.05 | 364.5          | 30      |                 |
| 2016-17   | 650.0  | 185.6   | 1343.7  | 373.20 | 372.2          | 30      |                 |
| 2017-18   | 489.2  | 164.6   | 1348.6  | 409.95 | 372.4          | 29      |                 |
| 2018-19   | 599.5  | 159.8   | 1229.3  | 403.85 | 386.7          | 30      |                 |
| 2019-20   | 623.1  | 127.7   | 1173.9  | 405.75 | 401.5          | 30      |                 |
| <b>Percentage of Adults Supported at Home Who Agree that their Services and Support Had an Impact in Improving or Maintaining their Quality of Life</b> |        |         |         |        |                |         |                 |
| 2013-14   | 91.5   | 73.3    | 97.6    | 85.45  | 85.0           | 2       |                 |
| 2015-16   | 92.2   | 77.0    | 92.4    | 84.40  | 84.0           | 2       |                 |
| 2017-18   | 70.7   | 70.7    | 96.6    | 79.40  | 80.0           | 32      |                 |
| 2019-20   | 85.8   | 67.6    | 88.2    | 80.35  | 80.0           | 4       |                 |
| <b>Percentage of Adults Supported at Home Who Agree that They are Supported to Live as Independently as Possible</b>                                    |        |         |         |        |                |         |                 |
| 2013-14   | 88.4   | 74.1    | 88.7    | 82.95  | 82.8           | 2       |                 |
| 2015-16   | 87.8   | 74.4    | 88.7    | 83.05  | 82.7           | 4       |                 |
| 2017-18   | 78.9   | 71.6    | 99.6    | 81.70  | 81.1           | 25      |                 |
| 2019-20   | 80.6   | 70.8    | 98.3    | 80.85  | 80.8           | 17      |                 |
| <b>Percentage of Adults Supported at Home Who Agree that They Had a Say in How their Help, Care or Support Was Provided</b>                             |        |         |         |        |                |         |                 |
| 2013-14   | 81.4   | 75.7    | 88.1    | 83.35  | 83.1           | 20      |                 |
| 2015-16   | 75.0   | 72.6    | 84.4    | 79.15  | 78.8           | 29      |                 |
| 2017-18   | 66.3   | 63.9    | 86.0    | 75.40  | 75.6           | 31      |                 |
| 2019-20   | 70.2   | 66.9    | 87.3    | 75.40  | 75.4           | 30      |                 |
| <b>Percentage of Carers Who Feel Supported to Continue in their Caring Role</b>   |        |         |         |        |                |         |                 |
| 2013-14   | 52.5   | 30.7    | 52.5    | 43.10  | 43.0           | 1       |                 |
| 2015-16   | 54.5   | 32.2    | 54.5    | 40.10  | 40.0           | 1       |                 |
| 2017-18   | 40.5   | 32.0    | 48.9    | 37.55  | 36.5           | 6       |                 |
| 2019-20   | 39.4   | 29.0    | 49.9    | 34.80  | 34.3           | 3       |                 |
| <b>Proportion of Care Services Graded 'good' (4) or Better in Care Inspectorate Inspections</b>   |        |         |         |        |                |         |                 |
| 2011-12   | 72.2   | 68.1    | 88.9    | 80.95  | 80.9           | 29      |                 |
| 2012-13   | 89.5   | 66.7    | 91.1    | 80.10  | 80.2           | 2       |                 |
| 2013-14   | 89.7   | 65.9    | 94.4    | 79.50  | 80.2           | 4       |                 |
| 2014-15   | 73.8   | 70.2    | 96.2    | 80.40  | 80.5           | 27      |                 |
| 2015-16   | 73.8   | 64.7    | 100.0   | 82.60  | 82.9           | 31      |                 |
| 2016-17   | 77.5   | 66.7    | 93.1    | 84.30  | 83.8           | 27      |                 |
| 2017-18   | 85.0   | 73.3    | 98.0    | 85.85  | 85.4           | 18      |                 |
| 2018-19   | 83.0   | 62.1    | 97.0    | 81.75  | 82.2           | 14      |                 |
| 2019-20   | 75.0   | 69.1    | 92.9    | 80.60  | 81.8           | 26      |                 |
| <b>Rate of Readmission to Hospital Within 28 Days per 1,000 Discharges</b>  |        |         |         |        |                |         |                 |
| 2010-11   | 76.6   | 55.6    | 111.7   | 87.60  | 89.7           | 5       |                 |
| 2011-12   | 86.0   | 55.1    | 114.7   | 91.40  | 92.5           | 9       |                 |
| 2012-13   | 106.1  | 55.5    | 113.5   | 91.25  | 93.5           | 27      |                 |
| 2013-14   | 85.8   | 57.4    | 113.7   | 94.40  | 95.3           | 10      |                 |
| 2014-15   | 79.4   | 73.7    | 118.1   | 99.85  | 97.2           | 4       |                 |
| 2015-16   | 85.5   | 71.9    | 121.6   | 98.70  | 98.1           | 10      |                 |
| 2016-17   | 88.2   | 69.1    | 127.5   | 100.70 | 101.0          | 10      |                 |
| 2017-18   | 92.8   | 70.9    | 126.7   | 103.50 | 102.7          | 11      |                 |
| 2018-19   | 102.8  | 68.3    | 128.7   | 103.35 | 103.0          | 16      |                 |
| 2019-20   | 110.0  | 67.2    | 127.2   | 107.30 | 104.7          | 19      |                 |
| <b>SDS Spend on Adults over 18 as a % of Total Social Work Spend on Adults over 18</b>  |        |         |         |        |                |         |                 |
| 2010-11   | 0.4    | 0.0     | 5.2     | 1.15   | 1.6            | 28      |                 |
| 2011-12   | 0.4    | 0.0     | 8.9     | 1.60   | 2.9            | 30      |                 |
| 2012-13   | 0.8    | 0.0     | 29.8    | 1.90   | 6.0            | 30      |                 |
| 2013-14   | 1.4    | 0.8     | 31.5    | 2.35   | 6.4            | 26      |                 |
| 2014-15   | 2.7    | 0.9     | 32.5    | 2.70   | 6.9            | 16      |                 |
| 2015-16   | 3.0    | 1.0     | 27.6    | 3.50   | 6.7            | 19      |                 |
| 2016-17   | 3.0    | 1.0     | 20.7    | 4.20   | 6.4            | 22      |                 |
| 2017-18   | 2.9    | 1.1     | 21.1    | 4.30   | 6.8            | 26      |                 |
| 2018-19   | 2.8    | 1.9     | 23.0    | 4.75   | 7.2            | 27      |                 |
| 2019-20   | 2.3    | 2.3     | 27.8    | 5.05   | 9.0            | 32      |                 |